CAPADEV Successfully Completed their Second Managerial Leadership Workshop



In 2013, the Syndicate of Hospitals in Lebanon hosted two separate workshops *(July and December, 2013) on Managerial Leadership in Healthcare, prepared and delivered by CAPADEV, a leading capability building and learning services firm. A total of 35 participants from 14 hospitals in Lebanon attended the 4-day workshop, which aimed to build managerial leadership capabilities and provide participants with real skills and insights that are readily applicable in their day to day work.

CAPADEV is a learning services company focused on providing adapted learning solutions and development management services. Their team consists of a global and regional multidisciplinary community combining consultants, project managers and industry experts and practitioners. They work together to create adapted learning approaches that are focused on outcomes and reflective of key industry needs.

The CAPADEV Managerial Leadership Workshop acts as an initial step in helping transform today's hospital managers into managerial leaders within their organizations and drivers of innovation and talent development. Mediated by CAPADEV's Dr. Abdo Bardawil, an experienced educator on leadership and management, the first 3-days were about general management and leadership topics such as working and managing teams, conflict resolution, motivation, communication and management by objectives, and problem solving. The 4th day, mediated by CAPADEV's Ahmad Khalil, a former strategy consultant and trainer with global and regional healthcare experience, focused on applying the first 3-days to the hospital setting, including a focus on hospital management and manager competencies, new forms of decision-making and governance in hospitals, and patient experience in the context of Lebanese hospitals.

The workshop received positive reviews from participants, who praised the added value it provided to their skill set, and the approach in delivery, which emphasized interactivity and collective problem solving, where trainees could also learn from their classmates. The participants from the 8 hospitals represented a mix of different managerial positions, ranging from hospital directors to managers specialized in nursing, quality, supply chain and administration. The interactive environment and diversity of participants provided a great opportunity to understand the tenants of managerial leadership and how it may apply to the hospital as a whole.



The Syndicate was pleased with the results of the workshop and is now aiming to host it regularly in 2014. For more information on CAPADEV and its services, please visit their website at www.capadev.com or feel free to contact Mr. Ahmad Khalil at akhalil@capadev.com (Note: Photos taken from the first workshop)

Bellevue Medical Center Launches its First Series of Charity & Fundraising **Events for its Christmas Celebrations**

Bellevue Medical Center (BMC) launched a series of charity and fundraising events to celebrate Christmas throughout December. The hospital's newly founded committee on social affairs decided to hold the events in a great effort to raise funds for future needy patients, and to assist NGOs in the community. This year, "Association du Foyer de l'Enfant Libanais" (AFEL) in Sin-El-Fil, a non-profit organization that works with children who are orphaned, mistreated, and with learning disabilities was chosen.



In order to unify efforts and to encourage the involvement of the widest possible scope of volunteers within or outside the hospital wishing to participate to

raise funds, the committee devised a wide selection of children, members of BMC visited AFEL to provide of interactive activities to take place throughout the lunch, gifts, and games, and joined them all day for month of December. hours of fun and entertainment. On top of this, BMC Following its success from last year, BMC had another also donated essential supplies to the NGO.

bake sale featuring lots of cakes and sweets, and Commenting on the festivities, Dr. Dia Hassan, CEO experience showed that the staff has an undeniable of BMC, said: "We had such a wonderful time with our talent for cooking up these delicious treats. bake sale last year, we wanted to make this year even bigger and better. With our newly founded committee for social affairs, BMC is seeking to provide a structure that reaches out to our patients & community, and helping them out as best as we can. We are absolutely thrilled to be helping the children and families of AFEL this year."

The festivities continued with a special Christmas concert that was held in the courtyard of the hospital on December 13 in order for everyone to join in on the atmosphere of joy and the spirit of love, which is the message that this holiday brings every year. It was also an opportunity for the staff and doctors to show off their concert, a draw was held for prizes offered by many contributors and partners in return for the "Tombola" cards which were sold throughout the month.

vocal talent and join in on Christmas caroling. After the The committee also had a clothing drive set up for anyone who wished to donate clothes in good condition to give to the children and families of AFEL. The committee is accepting monetary donations, which can be given in a donation box located on the ground floor And to continue the spread of joy and hope in the hearts of BMC.