4TH ANNUAL CONGRESS
QUALITY & SAFETY IN HEALTHCARE:
LUXURY OR NECESSITY?
SEPTEMBER 23RD AND 24TH 2016
MONROE HOTEL- BEIRUT, LEBANON

CONTINUING EDUCATION CREDITS FOR NURSING AND PHARMACY OFFERED
Dear colleagues,

On behalf of the Lebanese Society for Quality and Safety in Healthcare, it is our great pleasure to invite you to the fourth annual congress “Quality and Safety: Luxury or Necessity? », to be held on September 23rd -24th, 2016 at Monroe Hotel in Beirut.

On the first day, 4 workshops (3 hours each) will be held in 2 parallel sessions. The two workshops “Team building” and “Coaching Program” given by two prestigious consulting companies, will highlight the importance of human resources for successful organizations. The two other topics include “operational excellence in a hospital” and “value for patient safety” are given by International experts.

In parallel with the professional workshops, a general public session entitled: “The added value of multidisciplinary approach on the quality of care in diabetes management”, will highlight the importance and complementing role of a multidisciplinary team, to create / increase awareness on daily management of their disease, in order to improve the Diabetes treatment outcomes and reduce the risks of avoidable related complications. This session will be animated by Mrs Fadia Doumani, who lately developed the national strategic plan for the national diabetes program.

The Opening Ceremony will close the first day, it is followed by a round table to discuss new insights in Healthcare Prevention Policies and Programs in collaboration with the Lebanese Ministry of Public Health, the national social security fund, the lebanese association for insurance companies, the healthcare orders and the Lebanese Syndicate of Hospitals. This session will be animated by our honorable and distinguished speaker Dr Pierre Anhoury the Director of Strategy & Business development of the INTERNATIONAL PREVENTION RESEARCH INSTITUTE (IPRI)

On day 2, the congress will focus on the value for Healthcare. Eminent local and international speakers, WHO and IHI experts will share with us their knowledge and expertise around “innovations for patient safety”, “employee engagement for better performance and “rethinking the value chain of healthcare through prevention”.

Companies interested to meet healthcare high-level influencers and decision-makers, clinicians, administrators, Quality and safety professionals throughout the MENA region, will participate in the exhibition area to share their solutions under the title “Value for Prevention in Healthcare”.

We look forward to welcoming you all.

Best regards,

Rabab Rassi El-Khoury, PharmD, MBA HM
President, LSQSH
SCIENTIFIC COMMITTEE:

Dr Rabab Rassi El-Khoury, President
Dr Paula Rizkallah, Vice President
Dr Rola Hammoud
Dr Jamal Hobballah
Ms Gladys Mouro
Dr Boutros Assaf
Mrs Nadia Deek
Ms Maysaa’ Jaafar

ADVISORY BOARD:

Prof René Amalberti
Dr Nabil Kronfol
Dr Kedar Mate
Dr Alissar Radi

INTERNATIONAL SPEAKERS:

Azhar Ali, BSc(Hons), MBChB, MRCGP(UK), MBA . IHI USA
Pierre Anhoury, MD France
Joseph Paris Germany
Osama Tabb ara, R.Ph., EMBA, BCNSP UAE
Friday - September 23, 2016

08h00- 09h00 Registration

Awareness Public session: A Multidisciplinary approach on the quality of care in diabetes management

Moderator: Mrs Fadia Doumani, Consultant in Diabetes Education and Care

Guests: Dr Mona Osman El Hage, representing PHC and MOPH
          Dr Akram Echtay, MOH, Diabetes National program

Participants: Dr Emile Andari, LSEDL President
              Dr Mounzer Saleh, LSEDL Ex-President
              Dr Jamal Hobballah, Vascular surgeon, wound care, AUBMC, LSQSH
              Dr Lizette Azar Chamelian, Diabetes Education Center, HDF
              Mrs Anna Parseghian, Rep. Lebanese Order of Nurses
              Mrs Jessy Barbour, Rep. Lebanese Order of Midwives
              Mrs Mira Tuney, Dietician, preventive cardiology specialist
              Mrs Dania Zaazaa El-Hajj, Dietician

              Pharma company representative

Patient experience

09h00-10h30 Diabetes Education and Awareness Forum
             A Multidisciplinary approach with a multidisciplinary team

09h00-10h30 Workshop 1: Team Building Forum
             Wafa’a Hallassou
             Workshop 2: The “Mental Candy” Coaching Program Samir Zehil

10h30-11h00 Coffee break

11h00-12h00 Diabetes Education and Care Awareness Forum
             A Multidisciplinary approach with a multidisciplinary team

11h00-12h30 Workshop 1: Team Building Forum
             Wafa’a Hallassou
             Workshop 2: The “Mental Candy” Coaching Program Samir Zehil

12h00 Cocktail Reception

12h30-13h00 Light lunch

13h30-16h00 Workshop 3: Beyond Lean Six-Sigma Creating a State of Readiness Joseph Paris
              Workshop 4: Value for Quality and Patient Safety Azhar Ali

16h00- 17h00 Opening Ceremony Under the Patronage of the Minister of Public Health Mr. Wael Abou Faour
              Round Table: The added Value of a National Prevention Program in Diabetes Management
              Minister of Public Health / National Security Fund / WHO / MoPH National diabetes programs
              Director / MoPH PHC MOPH representative / CCC medical director / LPHS/ LOP/ LSEDL/ LOPh/ LON/ LOMW/ Lebanese Association for Nutrition and Food Science / LSQSH

              Animated by Dr Pierre Anhoury: Director of Strategy & Business development of the International Prevention Research Institute (iPRI)

17h00 Cocktail Reception
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<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>08h00-09h00</td>
<td>Registration</td>
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<tr>
<td>09h00-09h30</td>
<td>Rethink the value chain through prevention</td>
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<td>09h30-10h00</td>
<td>Achieving value through improved Quality and Patient Safety  Ali Azhar</td>
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<td>10h00-10h30</td>
<td>Healthcare Prevention to leverage quality of care Pierre Anhoury</td>
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<tr>
<td>10h30-11h00</td>
<td>Non Communicable diseases challenges : National Prevention Programs challenges Mona Osman El Hage</td>
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<td>11h00-11h30</td>
<td>Coffee Break</td>
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<td>11h30-12h00</td>
<td>Employee engagement and Motivation for better performance</td>
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<td>12h00-12h30</td>
<td>Re- enforcing employee engagement Anastasia Sayegh</td>
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<td>12h30-13h00</td>
<td>Promoting the culture of Employee Engagement: The Cleveland Clinic Abu Dhabi Oussama Tabbara</td>
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<td>13h00-13h30</td>
<td>Clinical pharmacy accountability measures Nibal Chamoun</td>
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<td>13h30-14h30</td>
<td>Incentives And Motivation Strategies To Improve Performance Joseph Paris</td>
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<td>13h30-14h30</td>
<td>Lunch</td>
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<td>14h30-15h00</td>
<td>Innovations for better patient safety</td>
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<td>15h00-15h30</td>
<td>Safety in Healthcare by design Joe Ayoub</td>
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<td>15h30-16h00</td>
<td>Simulation: a new trend for patient safety improvement Vanda Abi Raad</td>
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<td>Coffee Break</td>
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<td>16h30-16h50</td>
<td>EMR innovations: a challenging solution for patient safety improvement Jocelyne Ziadeh Assaf</td>
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<td>16h50-17h15</td>
<td>Utilization review: How valuable is quality Zeina Mneimneh</td>
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<td>17h15</td>
<td>Congress Closure</td>
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Target audience will be Professionals (physicians, pharmacists, dentists, nurses, midwives, physiotherapists, nutritionists, clinical lab doctors, ...) from academic medical centers and hospitals, clinical administrators, Healthcare Managers in all fields: Quality, safety, Risk management, clinical nursing, Human resources and other administrative officers, Staff Development Coordinators, Customer service officers, Healthcare insurances managers, Consulting companies.

Join us to meet national and international healthcare experts and high-level influencers and decision-makers in Healthcare.

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<tr>
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<th>September 23rd, 2016</th>
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<tr>
<td>Online Workshops</td>
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Students must provide proof of enrollment
Members and students will pay by Bank transfer or cash on site

THE CONFERENCE REGISTRATION FEE ENTITLES DELEGATES TO:
• Entry to all conference sessions
• Attendance certificate and continuing education certificates for nursing and pharmacy
• Conference booklet
• All coffee breaks and meals

Workshops Registration: Places are limited, first come first serve

THE WORKSHOPS REGISTRATION FEE ENTITLES DELEGATES TO:
• Participation to 2 workshops held on September 23rd
• Attendance certificate to the workshops
• Conference booklet
• All coffee breaks and meals